

Our objective is to ensure consistent delivery of superior service levels throughout the extensive and diverse print industry and ensure our products are safe for food packaging, conform to statutory & regulatory requirements and those of FSSC 22000 and ISO 9001 Certification schemes.

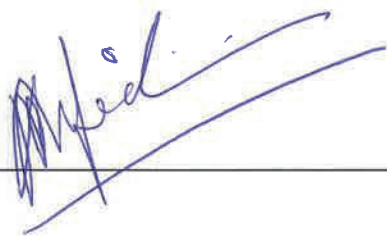
This is achieved through adoption of a food safety and quality management system that meet the industry best practices.

To become the leading provider of Print, Packaging and Promotional items in Kenya and beyond we are committed to ensuring that our food safety and quality management system serves as a framework for continuous improvement.

As a result, this increases customer satisfaction by guaranteeing that we fulfill their set standards, quality, food safety needs and expectations.

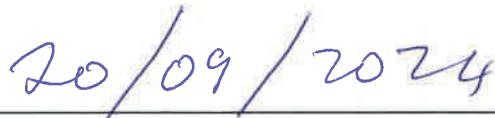
To achieve this objective, we have and will continue to:

- Establish and maintain a Food Safety & Quality Management System in accordance with applicable standards to enable delivery of the highest practicable quality of print products, packaging and branding services.
- Set quality and food safety objectives and targets to measure our performance and identify opportunities for improvement.
- Ensure all employees are provided with the food safety and quality training necessary to enable them perform their tasks responsibly in ensuring hygiene and food safety is not put at risk
- Provide adequate resources to continually review and improve our business process.
- Actively seek feedback from our customers in order to evaluate our performance and address opportunities for improvement that are identified.



CEO

Ramco Printing Works Limited



Date